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## **Company policy: Quality, safety and environmental system management**

LINSINGER is a leading global technology company with an 80-year tradition and it stands for quality, outstanding products, highly efficient processes and excellent results. The success of this company is based on the fact, that we live common values and strive for consistent goals. It is important for us, to maintain our market leadership and technological edge in the niche market. That is why we put ourselves in our customers' shoes and try to offer everything that is necessary for the successful operation of our customers.

Linsinger's most important goal is customer satisfaction, by providing full, professional service and on-time delivery of high quality products.

Customer satisfaction is achieved through the use of integrated quality, safety and environmental system management standards.

The development of the company relates to core values such as credibility, competence, worker and product safety, innovative technologies and the development of competitive advantages that maintain professional ethical standards also include pro-ecological activities to limit the negative impact on the environment.

Measured objectives for quality and safety management are as follows:

- Customer satisfaction
- Delivery on time
- Occupational safety (measured by accidents per year)
- Product safety
- Investment in infrastructure with safety-related improvements.

For the area of environmental management:

- Investments in infrastructure with pro-environmental changes such as photovoltaics (measured as the value of pro-environmental investments in companies).
- Optimisation of consumption data of energy and operating resources (measured in electricity and gas consumption, consumption of fossil fuels p.a.).
- Optimisation of waste management (measured in tons of waste p.a. ).

- Development of sustainable, innovative products (measured in fossil fuel saving potential, CO2 footprint).

We build our customers' trust in our products and services on the basis of quality, safety and environmental policy.

This policy ensures the following:

- ✓ Compliance with binding legal obligations and framework conditions.
- ✓ Introducing security products and services that meet the customer's needs in the market.
- ✓ Communicate with suppliers, customers and users to continuously improve our products.
- ✓ Safety, continuous improvement of processes in documented procedures and effective management of these processes.
- ✓ Effective management of resources and securing the funds to achieve the objectives.

Our quality, safety and environmental management system is compliant with:

ISO 9001:2015

ISO 14001:2015

EN 15085-2:2008

Worker Protection Framework Directive (89/391 /EEC)

Employee Protection Act (ASCHG)

Energy audits according to S 9 EEffG 26.11.2015